

LG COMMERCIAL FLOOR WARRANTY

WARRANTY OWNER : This warranty extends only to the original end-user. LG warranties are non-transferable.

No installer, retailer, distributor or agent, or employee of LG may alter the obligations or limitations of any LG warranty.

PRODUCTS COVERED	MANUFACTURING DEFECTS WARRANTY:	LIMITED WEAR WARRANTY:*
1) NATURELIFE	2 years from date of purchase	10 years from date of purchase
2) LG DECO STONE/WOOD	5 years from date of purchase	10 years from date of purchase
3) ALL OTHER FLOORING SHEETS, TILE, WELDING RODS	5 years from date of purchase	

* Limited wear warranty is a warranty against excessive wear of the flooring under normal usage in recommended applications.

INSTALLATION/WORKMANSHIP:

LG does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your LG commercial floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors. Your LG commercial floor must be installed correctly over a properly prepared sub-floor. Your LG commercial floor must regularly and properly maintained

TERMS:

- Within One Year : If a defect covered by this warranty is reported to LG in writing within one year of purchase, LG will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG will pay all reasonable labor costs*.
- Within Two Years : If a defect covered by this warranty is reported to LG in writing after one year but within two years of purchase, LG will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG will pay fifty percent of reasonable labor costs*.
- After Two Years : If a defect covered by this warranty is reported to LG in writing after two years but within ten years of purchase, LG will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG will not pay any labor costs. LG will not pay labor costs to repair or replace materials with defects that were apparent before or at the time of installation.
- * reasonable labor costs shall be determined solely by LG.

EXCLUSIONS:

- The following are not covered by this warranty:
- Improper installation and/or maintenance;
 - Differences in color between products and samples or photographs;
 - Problems arising from excessive moisture, alkali or water pressure from the sub floor;
 - Indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors;
 - Discoloration, including but not limited to U.V. light and heat sources;
 - Surface scratches, changes in shading, texture and/or gloss during use;
 - Damage caused by chemically reactive materials, carpet crocking, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing.
 - Inappropriate end-user activities.
 - Construction or installation-related damage.
 - Damage caused by fire, flooding or intentional abuse.

LIMITATION ON DAMAGES:

LG excludes and shall not pay any incidental or consequential damages under this warranty. This shall include any liability for lost profits or any indirect, special or consequential damages. The remedies contained herein are the only remedies available for a breach of warranty of any kind.

NOTE: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages so the above limitations or exclusions may not apply to you.

THERE ARE NO OTHER WARRANTIES BEYOND THIS EXPRESS WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. NO IMPLIED WARRANTIES OF ANY KIND ARE PROVIDED. EXCEPT AS HEREIN EXPRESSLY STATED, THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, FOR ANY BREACH OF CONTRACT, PRODUCTS LIABILITY, STRICT LIABILITY, NEGLIGENCE OR PART THEREOF FURNISHED HEREUNDER. THE PARTIES AGREE THAT THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER WARRANTIES AND/OR GUARANTEES, EXPRESS OR IMPLIED, ARE EXCLUDED FROM THIS TRANSACTION AND SHALL NOT APPLY FOR THE CONTRACT PRODUCTS.

CONTACT: LG FLOORS 18 Sidney Circle, Kenilworth, NJ 07033 Ph: (908) 686-8244 Fax: (908)-686-3238 www.lgfloors-usa.com
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LG FLOORS STATIC PULSE ESD TILE WARRANTY

WARRANTY OWNER : This warranty extends only to the original end-user. LG warranties are non-transferable. No installer, retailer, distributor or agent, or employee of LG may alter the obligations or limitations of any LG warranty.

PRODUCT COVERED: LG Floors Static Pulse ESD Tile

WARRANTY: Subject to the provisions of this warranty, LG expressly warrants for a period of five (5) years from the date of purchase that LG Floors Static Pulse ESD Tile shall be free from material defects and workmanship. Subject to the provisions of this warranty, LG further expressly warrants that the ESD Conductive Tile will meet requirements of ASTM F-150 and ESD 7.1 in effect at the time of installation and that the Static Dissipative Tile will have an average resistance to ground of 1,000,000 ~ 100,000,000 Ω when measured according to ASTM F-150 or ESD 7.1.

INSTALLATION/WORKMANSHIP:

LG does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your LG ESD floor should be professionally installed by contractors who have demonstrated expertise in installing ESD floors. Your LG ESD floor must be installed correctly over a properly prepared sub-floor. Your LG ESD floor must regularly and properly maintained. No warranties contained herein shall apply unless the LG ESD floor is installed with LG or LG approved adhesive and such warranty contained herein shall be void if such products are removed from the site of their original installation.

EXCLUSIONS: The following are not covered by this warranty:

- Improper installation and/or maintenance;
- Workmanship of installation;
- Dissatisfaction problems or damage due to installation or maintenance other than as recommended by LG;
- Reduction in gloss from use;
- Problems arising from excessive moisture in or below the concrete slab which result in adhesion problems and/or surface defects (blistering or cracking) in any flooring material or delamination or surface defects due to hydrostatic pressure or moisture vapor transmission
- Damage due to accidents, gouges, scuffs, scratches, or indentations;
- Inappropriate end-user activities;
- Construction or installation-related damage;
- Damage caused by fire, flooding or intentional abuse;
- Dissatisfaction, problems or damage due to irregularities caused by subfloor.

LIMITATION ON DAMAGES:

LG excludes and shall not pay any incidental or consequential damages under this warranty. This shall include any liability for lost profits or any indirect, special or consequential damages. The remedies contained herein are the only remedies available for a breach of warranty of any kind. LG's sole obligation and Distributor's sole remedy for claims arising hereunder for any and all losses and damages resulting from any cause shall be that LG shall repair, at the option of LG, or replace the defective material. In no event, including in the case of a claim of negligence, shall LG be liable for incidental or consequential damages.

NOTE: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages so the above limitations or exclusions may not apply to you.

THERE ARE NO OTHER WARRANTIES BEYOND THIS EXPRESS WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. NO IMPLIED WARRANTIES OF ANY KIND ARE PROVIDED. EXCEPT AS HEREIN EXPRESSLY STATED, THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, FOR ANY BREACH OF CONTRACT, PRODUCTS LIABILITY, STRICT LIABILITY, NEGLIGENCE OR PART THEREOF FURNISHED HEREUNDER. THE PARTIES AGREE THAT THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER WARRANTIES AND/OR GUARANTEES, EXPRESS OR IMPLIED, ARE EXCLUDED FROM THIS TRANSACTION AND SHALL NOT APPLY FOR THE CONTRACT PRODUCTS.

CLAIMS: Any claim must be made within seven (7) days after purchaser learns of the facts upon which such claim is based. All claims not made in writing and received by LG within the time period specified above shall be deemed waived. Any claims for surface defects or variations in color must be communicated to LG in writing prior to the actual installation. If the product is already installed, then LG must examine and verify the defect.

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